

# HOXYHEADS<sup>®</sup>

## RETURN FORM

You can return your purchase within 14 days, without giving any reason. This period starts on the day of receipt of the article(s).

### CUSTOMER INFORMATION

Name \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_

Order number + date \_\_\_\_\_

Return date \_\_\_\_\_

IBAN number \_\_\_\_\_

ITEM NAME	QTY	REASON FOR RETURN (OPTIONAL)

### RETURN CONDITIONS

- Report via e-mail ([info@hoxyheads.com](mailto:info@hoxyheads.com)) that you want to return an item.
- Complete this return form.
- Return costs are for your own account.
- Save the shipping receipt until we have processed your return.
- Provide a proper package for the return shipment.
- Return shipments are at the risk of the customer. This means that Hoxyheads is not liable for damage or loss of returned products.
- Return shipments will only be handled if the items are returned in original condition including labels & packaging.
- After receipt of the returned product and return form, Hoxyheads will reimburse the costs of the product within 14 days at the latest. If you return the complete order, you will also receive the shipping costs incurred for the order.

### RETURN ADDRESS

**HOXYHEADS  
LITAUENSESTRAAT 4  
7202 CN ZUTPHEN  
THE NETHERLANDS**